



Revocation instructions

Right of withdrawal

You have the right to revoke this contract within fourteen days without giving reasons.

The revocation period shall be fourteen days from the date of conclusion of the contract.

In order to exercise your right of withdrawal, you must inform us,

Lyra Deutschland GmbH
Hansaallee 22
60322 Frankfurt/M
+49 (0)69 663 77 980
info@icas-eap.com

of your decision to withdraw from this contract by means of a clear declaration (e.g. a letter sent by post or an e-mail). You can use the attached sample revocation form, which is not mandatory.

In order to comply with the revocation period, it is sufficient for you to send notice of the exercise of the right of revocation before the expiry of the revocation period..

Consequences of revocation

If you revoke this contract, we shall reimburse you immediately and no later than fourteen days from the date on which we received notice of your revocation of this contract for all payments we have received from you. We will use the same means of payment used by you in the original transaction for such refund, unless expressly agreed otherwise with you and in no event will you be charged for such refund.

Sample revocation form

(If you want to cancel the contract, please fill out this form and send it back.)

Please complete and send to:

Lyra Deutschland GmbH
Hansaallee 22
60322 Frankfurt/M
+49 (0)69 663 77 980
info@icas-eap.com

I / we (*) hereby cancel the contract concluded by me/us (*) for the purchase of the following goods (*) / the provision of the following services (*)

Ordered on (*) / received on (*)

Name(s) of consumer(s)

Address of consumer(s)

Signature(s) of the consumer(s) [only in the case of communication on paper].

date

(*) Delete as appropriate.